

→ CASE STUDY 🔍



Dedmans Contract Cleaning Services

Helping to keep your professional premises sparkling



BUSINESS CHALLENGE

- For DCS, simple, cost-effective, and seamless IT provision is a must.
- Needed help with their office-based administrative teams liaise with their client-based cleaning teams.
- They needed a proactive, supportive service, all implemented by a single provider, with readily available troubleshooting should an issue arise. A solution that SCG South West is only too happy to provide.

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“SCG has been really good. Very helpful all the time and they always understand how important it is to get us working as quick as we can. Our previous supplier used put us to the bottom of the pile and were not interested in keeping us as a customer as we were not spending enough or big enough. It’s been a refreshing change.”

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Julia Minett, Office Manager

KEY SOLUTIONS

- At SCG South West, we work with every size and scale of business to provide a fit-for-purpose, proactive IT service. For DCS, this includes implementing and managing the full suite of Microsoft 365 products, supporting email and office documents.
- Sharepoint for a full cloud back-up and access package, antivirus and web filtering as part of the cybersecurity defences.
- Our proactive IT service offering update management, 24/7 monitoring, and unlimited remote support.
- This provides everything that DCS needs to maximise their business systems and productivity, consigning their IT niggles to history.
- Primarily, proper planning and proactive support has provided a more cost-effective solution. Problems arise less often, can be resolved more quickly, and usually cost less to rectify.